

**BOARD OF COMMISSIONERS
SARPY COUNTY, NEBRASKA**

**RESOLUTION AWARDING BID FOR LEASE OF ELECTRONIC MONITORING EQUIPMENT FOR
THE SARPY COUNTY SHERIFF'S DEPARTMENT**

WHEREAS, pursuant to Neb. Rev. Stat. §23-104(6)(Reissue 1997), the County has the power to do all acts in relation to the concerns of the County necessary to the exercise of its corporate powers; and,

WHEREAS, pursuant to Neb. Rev. Stat. §23-103 (Reissue 1997), the powers of the County as a body are exercised by the County Board; and,

WHEREAS, bids for this matter have been solicited, made, opened and reviewed pursuant to applicable Nebraska State Statutes; and,

WHEREAS, based on those proceedings, and after a public hearing, this Board has duly deliberated and considered the bids received; and,

WHEREAS, this Board desires to proceed forthwith in order to expedite and facilitate service to the citizens of Sarpy County.

1. The low bid of iSECUREtrac for Lease of Electronic Monitoring for various amounts as specified on the Bid Form of is accepted, ratified, and confirmed.
2. This Board's Chairman, Clerk, and Attorney are hereby authorized and directed to execute such ancillary documents as may be required to evidence the contract and take any and all steps necessary or required in order to carry out the terms of such contract after said documents have been reviewed by the Attorney, Fiscal Administrator, and County Administrator.

Dated this 22nd day of June, 2010.

Moved by Rusty Hike, and seconded by Pat Thomas, that the above Resolution be adopted.
Carried.

YEAS:

Rusty Hike
Rick Jones
Jim Jones
Tom Richard
Patrick J. Thomas

NAYS:

none

ABSENT:

none

ABSTAIN:

none

Attest:
SEAL

Debra J. Houghtaling
 Sarpy County Clerk



Approved as to form:

[Signature]
 Deputy County Attorney

AGREEMENT

This Agreement is entered into by and between the County of Sarpy, in the State of Nebraska, a body politic and corporate, and hereinafter "County", and iSECUREtrac Corporation, hereinafter "Vendor".

WHEREAS, County is desirous of contracting for Lease of Electronic Monitoring Equipment for the Sarpy County Law Enforcement Center and Juvenile Justice Center; and,

WHEREAS, the Vendor has been awarded this Agreement as a result of the bid made by Vendor in response to the Specifications and Request for Proposals prepared by County;

NOW, THEREFORE, for and in consideration of the declarations and mutual promises and covenants contained herein, the County and Vendor agree as follows:

I. DUTIES OF VENDOR:

- A. Services to be rendered by Vendor under this Agreement shall be all those services necessary and proper for the installation and materials for Electronic Monitoring Equipment in conformity with each and every term, condition, specification, and requirement of the Bid Specifications and the Bid submitted by the Vendor.
- B. All provisions of each document and item referred to in Paragraph A above shall be strictly complied with the same as if rewritten herein, and in the event of conflict among the provisions of said documents, the provisions most favorable to the County shall govern.
- C. Prior to the commencement of any work, Vendor will place on file with the Sarpy County Clerk, the required certificates of insurance, if applicable.
- D. The Vendor agrees to comply with the residency verification requirements of Neb. Rev. Stat. §4-108 through §4-114. The Vendor is required and hereby agrees to use a federal immigration verification system to determine the work eligibility status of new employees physically performing services within the State of Nebraska. A federal immigration verification system means the electronic verification of the work authorization program authorized by the Illegal Immigration Reform and immigrant Responsibility Act of 1996, 8 U.S.C. 1324a, known as the E-Verify Program, or an equivalent federal program designated by the United States Department of Homeland Security or other federal agency authorized to verify the work eligibility status of a newly hired employee.

If the Vendor is an individual or sole proprietorship, the following applies:

1. The Vendor must complete the United States Citizenship Attestation

Form, available on the Department of Administrative Services website at www.das.state.ne.us.

2. If the Vendor indicates on such attestation form that he or she is a qualified alien, the Vendor agrees to provide the U.S. Citizenship and Immigration Services documentation required to verify the Vendor's lawful presence in the United States using the Systematic Alien Verification for Entitlements (SAVE) Program.
 3. The Vendor understands and agrees that lawful presence in the United States is required and the Vendor may be disqualified or the contract terminated if such lawful presence cannot be verified as required by Neb. Rev. Stat. Sect. 4-108.
- E. Vendor will submit an invoice to County for work completed based on the amounts specified in Vendor's bid. Such invoices shall be submitted to:

Sarpy County Juvenile Justice Center
9701 Portal Road
Papillion, NE 68046

Or

Sarpy County Law Enforcement Center
1210 Golden Gate Drive
Papillion, NE 68046

- F. The County and Vendor hereto specifically acknowledge, stipulate and agree that each and every term of the Bid Specifications and the Vendor's bid constitutes an essential term of this Agreement, and that, therefore, any violation of any term, condition, provision, or requirement constitutes a material breach hereunder, for which County shall have every right under the law to terminate this Agreement, and obtain any and all relief necessary.

II. DUTIES OF COUNTY:

In return for full, faithful and diligent rendering of services set forth above, County agrees to pay to Vendor the amount specified in Vendor's bid upon submission of the required invoice and satisfactory completion of all required work.

III. BREACH:

Should Vendor breach, violate, or abrogate any term, condition, clause or provision of this agreement, the County shall notify Vendor in writing that such an action has occurred. If satisfactory provision does not occur within ten (10) days from such written

notice, the County may, at its option, terminate this agreement and obtain an alternate provider to provide all required materials. This provision shall not preclude the pursuit of other remedies for breach of contract as allowed by law.

SAVINGS CLAUSE:

This Agreement shall be interpreted, construed and enforced under the laws of the State of Nebraska. It is understood and agreed by the County and Vendor hereto that if any part, term, condition, or provision of this Agreement is held to be illegal or in conflict with any law of the State of Nebraska or of the United States, the validity of the remaining parts, terms, conditions, or provisions shall not be affected, and the rights and obligations of the County and Vendor shall be construed and enforced as if the Agreement did not contain the particular part, term, condition, or provision held to be invalid.

SCOPE OF AGREEMENT

This Agreement, along with the Bid Specifications, and Bid by Vendor contains the entire Agreement between the County and Vendor, and there are no other written or oral promises, contracts or warrants which may affect it. This Agreement cannot be amended except by written agreement of both the County and Vendor. Notice to the County and Vendor shall be given in writing to the agents for each party named below:

County: Ms. Debra Houghtaling
Clerk of Sarpy County
1210 Golden Gate Drive
Papillion, NE 68046

Vendor: iSECUREtrac Corp.
Lincoln Zehr
5078 S. 111st Street
Omaha, NE 68137

IN WITNESS WHEREOF, we the contracting parties, by our respective and duly authorized agents, hereto affix our signatures and seals in duplicate this 28 day of June, 2010.

(Seal)

ATTEST:



Debra J. Houghtaling
Sarpy County Clerk

COUNTY OF SARPY, NEBRASKA,
A body Politic and Corporate

Jon Jones 6/22/2010
Chairperson
Sarpy County Board of Commissioners

Approved as to form and content:

[Signature]
Deputy County Attorney

Vendor: ISecure

By: [Signature]
Title: CFO

Attest:

Jarod Warnke
Witness

Accountant / contract Admin.

2610

ACORD CERTIFICATE OF LIABILITY INSURANCE

OP ID AM
ISECU-1

DATE (MM/DD/YYYY)
06/28/10

PRODUCER
 Quinn Insurance, Inc.
 11815 M Street, Suite #200
 Omaha NE 68137-2232
 Phone: 402-891-1234 Fax: 402-891-1252

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

INSURED
 iSECUREtrac Corp.
 5078 S 111 St
 Omaha NE 68137

| INSURERS AFFORDING COVERAGE | | NAIC # |
|-----------------------------|----------------------------|--------|
| INSURER A: | Lexington Insurance Co. | |
| INSURER B: | Hartford Insurance Company | |
| INSURER C: | | |
| INSURER D: | | |
| INSURER E: | | |

COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

| INSR/ADD'L LTR | INSRD | TYPE OF INSURANCE | POLICY NUMBER | POLICY EFFECTIVE DATE (MM/DD/YY) | POLICY EXPIRATION DATE (MM/DD/YY) | LIMITS | |
|---|-------|--|---------------|----------------------------------|-----------------------------------|--|--------------|
| A | | GENERAL LIABILITY | 180-8955 | 07/01/09 | 07/01/10 | EACH OCCURRENCE | \$ 5,000,000 |
| | | <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY | | | | DAMAGE TO RENTED PREMISES (Ea occurrence) | \$ 100,000 |
| | | <input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR | | | | MED EXP (Any one person) | \$ |
| | | <input checked="" type="checkbox"/> BI/PD ded \$50,000 | | | | PERSONAL & ADV INJURY | \$ 5,000,000 |
| | | <input checked="" type="checkbox"/> Professional incl | | | | GENERAL AGGREGATE | \$ 5,000,000 |
| | | GEN'L AGGREGATE LIMIT APPLIES PER: | | | | PRODUCTS - COMP/OP AGG | \$ 5,000,000 |
| | | <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC | | | | | |
| B | | AUTOMOBILE LIABILITY | 91UECIY8382 | 07/01/09 | 07/01/10 | COMBINED SINGLE LIMIT (Ea accident) | \$ 1,000,000 |
| | | <input type="checkbox"/> ANY AUTO | | | | BODILY INJURY (Per person) | \$ |
| | | <input type="checkbox"/> ALL OWNED AUTOS | | | | BODILY INJURY (Per accident) | \$ |
| | | <input type="checkbox"/> SCHEDULED AUTOS | | | | PROPERTY DAMAGE (Per accident) | \$ |
| <input checked="" type="checkbox"/> HIRED AUTOS | | | | | | | |
| <input checked="" type="checkbox"/> NON-OWNED AUTOS | | | | | | | |
| | | GARAGE LIABILITY | | | | AUTO ONLY - EA ACCIDENT | \$ |
| | | <input type="checkbox"/> ANY AUTO | | | | OTHER THAN EA ACC | \$ |
| | | | | | | AUTO ONLY: AGG | \$ |
| | | EXCESS/UMBRELLA LIABILITY | | | | EACH OCCURRENCE | \$ |
| | | <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE | | | | AGGREGATE | \$ |
| | | <input type="checkbox"/> DEDUCTIBLE | | | | | \$ |
| | | <input type="checkbox"/> RETENTION \$ | | | | | \$ |
| B | | WORKERS COMPENSATION AND EMPLOYERS' LIABILITY | 91WECIJ6340 | 07/01/09 | 07/01/10 | <input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER | |
| | | ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? | | | | E.L. EACH ACCIDENT | \$ 1000000 |
| | | If yes, describe under SPECIAL PROVISIONS below | | | | E.L. DISEASE - EA EMPLOYEE | \$ 1000000 |
| | | OTHER | | | | E.L. DISEASE - POLICY LIMIT | \$ 1000000 |

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

CERTIFICATE HOLDER
 Sarpy County Sheriff's Office
 1210 Golden Gate Dr
 Papillion NE 68046

CANCELLATION
 SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 10 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.
 AUTHORIZED REPRESENTATIVE
 Jason J. Quinn

2011

ACORD CERTIFICATE OF LIABILITY INSURANCE

OP ID AM
ISECU-1
DATE (MM/DD/YYYY)
06/28/10

| | | |
|--|---|---------------|
| PRODUCER Quinn Insurance, Inc. 11815 M Street, Suite #200 Omaha NE 68137-2232 Phone: 402-891-1234 Fax: 402-891-1252 | THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. | |
| | INSURERS AFFORDING COVERAGE | NAIC # |
| INSURED iSECUREtrac Corp. 5078 S 111 St Omaha NE 68137 | INSURER A: Lexington Insurance Co. | |
| | INSURER B: Hartford Insurance Company | |
| | INSURER C: | |
| | INSURER D: | |
| | INSURER E: | |

COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

| INSR ADD'L LTR | TYPE OF INSURANCE | POLICY NUMBER | POLICY EFFECTIVE DATE (MM/DD/YY) | POLICY EXPIRATION DATE (MM/DD/YY) | LIMITS |
|----------------|---|---------------|----------------------------------|-----------------------------------|--|
| A | GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> BI/PD ded \$50,000 <input checked="" type="checkbox"/> Professional incl GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC | 037205361 | 07/01/10 | 07/01/11 | EACH OCCURRENCE \$ 5,000,000 |
| | | | | | DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 |
| | | | | | MED EXP (Any one person) \$ |
| | | | | | PERSONAL & ADV INJURY \$ 5,000,000 |
| | GENERAL AGGREGATE \$ 5,000,000 | | | | PRODUCTS - COMP/OP AGG \$ 5,000,000 |
| B | AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS | 91UECIY8382 | 07/01/10 | 07/01/11 | COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 |
| | | | | | BODILY INJURY (Per person) \$ |
| | | | | | BODILY INJURY (Per accident) \$ |
| | | | | | PROPERTY DAMAGE (Per accident) \$ |
| | GARAGE LIABILITY <input type="checkbox"/> ANY AUTO | | | | AUTO ONLY - EA ACCIDENT \$ |
| | | | | | OTHER THAN EA ACC \$ |
| | | | | | AUTO ONLY: AGG \$ |
| | EXCESS/UMBRELLA LIABILITY <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE <input type="checkbox"/> DEDUCTIBLE <input type="checkbox"/> RETENTION \$ | | | | EACH OCCURRENCE \$ |
| | | | | | AGGREGATE \$ |
| | | | | | \$ |
| | | | | | \$ |
| B | WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? If yes, describe under SPECIAL PROVISIONS below OTHER | 91WECIJ6340 | 07/01/10 | 07/01/11 | <input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER |
| | | | | | E.L. EACH ACCIDENT \$ 1000000 |
| | | | | | E.L. DISEASE - EA EMPLOYEE \$ 1000000 |
| | | | | | E.L. DISEASE - POLICY LIMIT \$ 1000000 |

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

| | |
|---|---|
| CERTIFICATE HOLDER Sarpy County Sheriff's Office 1210 Golden Gate Dr Papillion NE 68046 | CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 10 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES. AUTHORIZED REPRESENTATIVE Jason J. Quinn  |
|---|---|

**Lease of Electronic Monitoring Equipment
for the
Law Enforcement Center and
Juvenile Justice Center**

Open Date: Thursday June 3, 2010
at 2:00 p.m.

| Vendor | BI Incorporated | iSECUREtrac | G4S Justice Services |
|--|-----------------|-------------|----------------------|
| Cellular Tracking | | | |
| Daily Electronic Monitoring | \$4.25 | \$2.25 | \$3.50 |
| Global Positioning Satellite Tracking | | | |
| Level One - Passive | \$4.15 | \$4.50 | \$3.97 |
| Level Two - Intermediate | \$6.15 | N/A | \$5.00 |
| Level Three - Active | \$6.50 | \$5.50 | \$6.00 |
| Option 1: Radio Frequency Tracking | | | |
| Daily Electronic Monitoring - RF Only | \$2.25 | \$1.50 | \$2.39 |
| Equipment | | | |
| Electronic Monitoring Unit Receiver | \$0.00 | \$0.00 | \$0.00 |
| Other Excess Equipment Charges | Various | \$0.00 | \$0.00 |
| Training | | | |
| Total Training Costs | \$0.00 | \$0.00 | \$0.00 |
| Lost/Damaged Equipment | | | |
| GPS Unit | \$700.00 | \$2,495.00 | \$1,095.00 |
| GPS Unit Antenna | \$10.00 | N/A | N/A |
| GPS Unit Power Cord | \$10.00 | \$19.95 | \$15.00 |
| GPS Unit Car Charger | \$10.00 | N/A | \$30.00 |
| GPS Unit Neoprene Case | \$10.00 | N/A | N/A |
| GPS Unit Docking Station | \$600.00 | \$349.95 | \$595.00 |
| Home Monitoring Unit | \$600.00 | \$1,195.00 | \$900.00 |
| Home Monitoring Unit Power Cord | \$10.00 | \$19.95 | \$60.00 |
| Additional Costs | \$300.00 | \$0.00 | Various |
| Addendum Acknowledged | Yes | Yes | Yes |

Sarpy County Purchasing Department

SARPY COUNTY COURTHOUSE
1210 GOLDEN GATE DRIVE
SUITE 1129
PAPILLION, NE 68046-2845
FAX (402) 593-4304



Brian E. Hanson, Purchasing Agent
(402) 593-2349
Debby Peoples, Assistant Purchasing Agent
(402) 593-4164
Beth Cunard, Purchaser/Contract Specialist
(402) 593-4476
Lois Spethman, Supply Clerk/Purchaser
(402) 593-2102

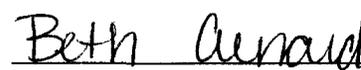
MEMO

To: Sarpy County Board of Commissioners
From: Beth Cunard
Re: Lease of Electronic Monitoring Equipment

On June 3, 2010, three proposals were opened for the Lease of Electronic Monitoring Equipment, please see the attached bid tab. After evaluation it is recommended that the bid be awarded to iSECUREtrac for the Base Bid along with Option 1: Radio Frequency Tracking. iSECUREtrac provided the lowest bid for cellular tracking, GPS Level 3 tracking, and radio frequency tracking. Their bid for GPS Level 1 was not the low bid, however the County only utilizes GPS Level 3 Tracking. Their cost for Lost/Damaged GPS equipment is higher than the other vendors, but according to Dick Shea they have only had one until lost/damaged in about five years. iSECUREtrac is a current vendor for the County's electronic monitoring and we have been very satisfied with their work.

The Lease of Electronic Monitoring Equipment will be on the June 22, 2010 Board agenda for your review. Please let me know if you have any questions.

June 16, 2010



Beth Cunard

cc: Mark Wayne
Deb Houghtaling
Brian Hanson
Dick Shea
Scott Bovick

BID

FOR Lease of Electronic Monitoring Equipment

TO BE RECEIVED UNTIL 2 P.M.

DATE June 3, 2010

FROM

iSECUREtrac

5078 S. 111th Street

Omaha, NE 68137



1:47 pm
SM

DEBRA HOUGHTALING
SARPY COUNTY CLERK
1210 GOLDEN GATE DRIVE - SUITE 1116
PAPILLION, NEBRASKA 68046-2895



iSECUREtrac

Monitoring Compliance. Modifying Behavior.

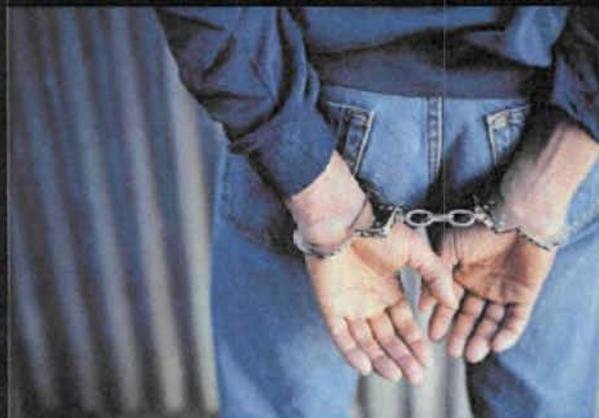
www.isecuretrac.com

Joanne Harrell, Account Manager

5078 South 111th Street • Omaha, NE 68137
Office 866.537.0022 • Fax 402.537.9847 • Cell 402.960.6711
jharrell@isecuretrac.com



iSECUREtrac



Monitoring Compliance. Modifying Behavior

LEASE OF ELECTRONIC MONITORING EQUIPMENT FOR
SARPY COUNTY LAW ENFORCEMENT CENTER &
JUVENILE JUSTICE CENTER

PROPOSAL SUBMISSION BY: ISECURETRAC

5078 S. 111TH STREET, OMAHA, NE 68137

DUE: JUNE 3, 2010 @ 2:00PM

ORIGINAL

COMPANY NAME: iSECUREtrac

**Sarpy County, Nebraska
Lease of Electronic Monitoring Equipment
Bid Form**

Services Firm, Fixed Price Per Unit Per Day

Cellular Tracking

Daily Electronic Monitoring
Cellular RF \$ 2.25

Global Positioning Satellite Tracking

Level One - Passive \$ 4.50

Percent Live _____ %

Level Two - Intermediate \$ N/A

Percent Live _____ %

Level Three - 100% Active \$ 5.50

Option I: Radio Frequency Tracking

Daily Electronic Monitoring - RF Only \$ 1.50

Equipment

Electronic Monitoring Unit Receiver \$ Included in the daily rate

Other *excess* Equipment Charges \$ No additional cost

Please explain any excess equipment charges

N/A

Training

Total Training Costs \$ 0.00

Lost/Damaged Equipment

| | |
|---------------------------------|-------------|
| GPS Unit | \$ 2,495.00 |
| GPS Unit Antenna | \$ N/A |
| GPS Unit Power Cord | \$ 19.95 |
| GPS Unit Car Charger | \$ N/A |
| GPS Unit Neoprene Case | \$ N/A |
| GPS Unit Docking Station | \$ 349.95 |
| Home Monitoring Unit | \$ 1,195.00 |
| Home Monitoring Unit Power Cord | \$ 19.95 |

Additional Costs \$ 0.00

Any Additional Costs, Please Explain
NA

***Prices are to be F.O.B. - 9701 Portal Road, Papillion, NE**

DELIVERY DATE: August 1, 2010
Must be operational by September 13, 2010. All set up and testing must be done in advance.

***Prices are to be F.O.B. - 1210 Golden Gate Drive, Papillion, NE 68046**

Company Information:

| | |
|--------------------------|--|
| Years in business: | <u>14 years in electronic monitoring</u> |
| # of employees | <u>76</u> |
| Total sales last 3 years | <u>2009 \$12,339,000</u> |
| | <u>2008 \$9,702,000</u> |
| | <u>2007 \$8,786,000</u> |

References:

Company Name: Woodbury County Sheriff's Department
Address: 1600 County Home Road, Sioux City, IA 51106
Contact Name: Mark Larkin or Randy Uhl Phone Number: 712.943.6993
Fax Number: 712.279.6047 Date of Purchase: 02/2005 - present

Company Name: Outgamie County Sheriff's Department
Address: 320 South Walnut Street, Appleton, WI 54911
Contact Name: Brian Wertz Phone Number: 920.832.4708
Fax Number: 920.832.4929 Date of Purchase: 08/2004 - present

Company Name: Uta Halee Girls Village
Address: 10625 Calhoun Road, Omaha, NE 68112
Contact Name: Mary Meints Phone Number: 402.457.1310
Fax Number: _____ Date of Purchase: 05/2009 - present

I certify that this bid is submitted in accordance with the specifications issued by Sarpy County.

I acknowledge receipt of the following addenda (if applicable):

Addendum #1 received 05/28/2010
Addendum #2 _____

**Attachments: Literature
Warranty Information**

iSECUREtrac Corporation
Company Name

Authorized Signature

5078 S. 111th St.
Address

Omaha, NE 68137
City, State & Zip

Lincoln Zehr, CFO
Company Representative (Please print)
402.537.0022
Telephone Number

402.537.9847
Fax Number

salesrfp@isecuretrac.com
E-Mail Address

***NOTE: Sarpy County is tax exempt and will provide the proper form upon request.**



SECUREtrac

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Executive Summary

Thank you for giving iSECUREtrac the opportunity to submit information regarding our systems and services in response to your RFP for Electronic Monitoring Equipment to support the Sarpy County Law Enforcement Center and Juvenile Justice Center. Our goal is to continue providing the County the best technology and personnel for operating an electronic monitoring program.

iSECUREtrac is committed to providing quality services and an unequalled responsiveness to your County's needs. You will find no better service than that provided by our Project Team, experienced IT department, and Solutions Center.

iSECUREtrac can provide both Centers a complete electronic monitoring solution. Our RFP response provides detailed information on the capabilities of our hardware, software, and services. Some of the unique advantages you will find with us that address some of your goals for these tools include:

- **User-Friendly:** Our web-based, user-friendly software provides easy, yet secure, access to client monitoring data to assist field agents and their supervisors in their management of probationers and parolees. Users can manage multiple types of EM systems by using our single integrated platform.
- **Dependable:** Our rugged and technically advanced offender monitoring devices have been extensively field-tested and are in use in major electronic monitoring programs. Our hardware is designed to withstand the rigors and abuse that occurs to equipment in EM.

We have the best cellular network for transmitting data through the Verizon CDMA wireless network (and Verizon roaming partners). This network has the largest coverage area of any other wireless network (Sprint CDMA/iDEN, AT&T GSM, T-Mobile GSM, etc.) in the United States. This network, combined with the on-board processing of violations and notifications our devices provide, will give the County the best solution for enhancing public safety.

- **Cost Efficient:** You will find our pricing to be very competitive, an important consideration in today's budget climate.
- **Non-Labor Intensive:** Our system is based on the concept of "exception-based reporting." County personnel will get alerts only after they have been analyzed by our on-board processing devices. Our hardware is easy to install and our web-based system, tracNET24, is an industry leader in easy-to-use reporting and notification tools.



- **Include Rapid Response:** Our devices utilize on-board intelligence – they are constantly on-alert. What does this mean? Once the device detects that an offender has violated any of their monitoring parameters, the device will call the central host system (tracNET24), rather than waiting for the next scheduled call. On-board intelligence enables our devices to provide the fastest response time of anything on the market.
- **Quality Customer Support:** While vendors promote system capabilities and the newest bells and whistles, many agencies realize that customer support is key. We understand that by offering powerful technology to customers, we have a responsibility to offer unprecedented customer support and service. Because of this, Our Solutions Center is staffed continuously and available 24/7/365 toll-free and at no additional charge for assistance. With our headquarters and warehouse being based in Omaha, we can provide both Centers with support for all facets of your programs.

Balancing human resources and budgetary limitations are among the largest challenges facing programs today. Our experience in working with community supervision agencies is that **the human infrastructure is the foundation supporting the technology infrastructure**. We understand that customer support is absolutely pivotal. **We have evolved from a technology-focused company to a full-service group.**

The following pages highlight our products and services and the level to which we meet or exceed the requirements for your program's success in the community supervision of clients. We welcome the opportunity to clarify any EM-related issue and to provide equipment and service demonstrations for your consideration. Please let us know how iSECUREtrac may serve you best. Thank you for your time and consideration.

2. Scope of Services

The purpose of this Request for Proposal is to enter into a contract with a qualified firm for the Lease of Electronic Monitoring Equipment for Sarpy County, Nebraska. Both the Sarpy County Law Enforcement Center and the Sarpy County Juvenile Justice Center will utilize the equipment.

Acknowledged and agreed.

Minimum Equipment: The vendor must provide software, electronic monitoring units capable of active and passive monitoring including straps, batteries and tools for installation of transmitters. The vendor shall provide all software necessary to allow Sarpy County personnel to manage client's data and schedule through the use of a Web browser.

Acknowledged and agreed. Descriptions of proposed equipment are included in the following sections. We agree to provide all tools and consumables needed for the program. iSECUREtrac's software, known as tracNET24, is 100% web-based which means that no software installation is necessary on the County's computers. Users navigate to the tracNET24 website by using a standard web browser (Internet Explorer) and are able to view/download/print monitoring records and to create/edit/delete client monitoring schedules and rules. Users can also set notification preferences while online.

Must be operational by September 13, 2010. Any set up and testing must be done in advance.

Acknowledged and agreed. As a current vendor providing electronic monitoring systems to the County and our close proximity to your locations, we can closely work with you to meet any testing, implementation, and training needs before the start date.

3. Electronic Monitoring Devices - Cellular, GPS, and optional Radio Frequency Minimum Equipment Technical Requirements

The proposed equipment must provide cellular, GPS, with the option of radio frequency surveillance equipment in conventional unit types. A thorough description of the monitoring system, capability for each equipment type and program for replacement of lost, damaged or replacement of units must be included in the proposal.

Acknowledged and agreed. Please see the following responses.

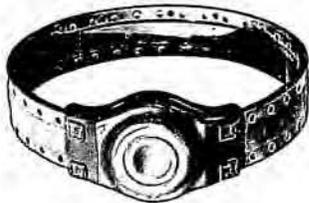
The proposed equipment must also provide:

a. Appropriate monitoring devices proposed shall be the type that are attached to each participant and easily installed in the home by the participant as well as Sarpy County Staff

All equipment proposed is designed either to be attached to the participant, worn by the participant, or easily installed at the participant's residence (depending on the device's function).

b. The identification device shall be comfortably worn on the ankle of the participants

RF/House Arrest Strap



Transmitters offered in this proposal use one-size-fits-all straps that can be cut to size, ensuring comfortable wear. Straps are flexible, hypoallergenic, and non-abrasive. Transmitter housings are smooth and have no sharp edges.

GPS Strap



c. The device must be capable of being securely attached to the participant in such a manner that efforts to tamper with or remove the device are detectable by the Electronic Monitoring Unit Receiver

Multiple layers of tamper detection have made iSECUREtrac transmitters the toughest to "fool" of any on the market. Each strap features dual multiple tamper detection systems and contains fiber optics that form an optical circuit impervious to circumvention attempts using alligator clips or immersion in salt water. If a participant cuts the strap, removes the battery, opens the housing, or similarly tampers with the transmitter an alert signal is sent to the receiver and the violation is reported. The housing, fastening clips and strap are constructed of a durable black plastic. Attempts at improper removal will gouge or deform the plastic. We provide a transmitter strap that is adjustable to fit any size participant and may be installed on a participant's ankle.

Fiber Optic Circuits



d. The device must be small, lightweight, and neither pose a health hazard nor unduly restrict the activities of the participant

Our transmitters are small and lightweight (less than 4 ounces). All of the equipment offered meets market safety standards and none presents health/safety hazards to staff and/or participants. The monitoring equipment is constructed using hypoallergenic materials, does not have sharp edges, and doesn't restrict the movement of the participant.

e. The device must be shock resistant, water and moisture proof and function reliably under normal atmospheric and environmental conditions

All iSECUREtrac transmitters comply with these requirements and can function reliably under normal atmospheric and environmental conditions.

f. The device shall contain a transmitter with a coded radio signal that is unique to the individual to whom it is attached

Each transmitter sends an encrypted signal that contains a unique identifier for that transmitter (which identifies the participant), a strap tamper status, a housing tamper status, and battery signal status.

g. The transmitter shall emit a coded signal at various levels for GPS and at least every 10 minutes for cellular and radio frequency units. Vendor must list the percentage live for GPS levels 1 through 3 with Level 3 being 100% live.

Each tracking unit includes an on-board processor which continuously compares incoming monitoring data with the parameters received from tracNET24 (during the synchronization). This is known as on-board intelligence. The tracking unit itself "realizes" and records when the participant violates schedules, zones, and/or usage guidelines.

Since the tracking unit utilizes on-board intelligence, the tracking unit is constantly on-alert. Once the tracking unit detects that the participant has violated any of the monitoring parameters, the active GPS (Level 3) calls the central host system (tracNET24), rather than waiting for the next scheduled call. On-board intelligence enables iSECUREtrac's active GPS tracking unit to provide the fastest response time. This response time typically is less than 120 seconds under optimal wireless network coverage. Parameters can be changed within our tracNET24 software if the County wishes to have active reporting on only certain violations, or what may be referred to as Level 2.

For passive GPS tracking (Level 1), the unit will report tracking and violation data when the unit is docked. Our on-board intelligence, however, can provide immediate feedback to the participant. This is something devices that rely on set call-in times cannot do – they do not analyze GPS data and location/schedule data on the unit.

h. The transmitter signal shall not have the same coding scheme or radio frequency used by any commercial or consumer available products and shall be designed to discourage tracing and duplication of the signal

The transmitter's signal is distinct from other coding schemes utilized by available commercial/consumer products. The transmitter uses Signal Capture Prevention to prevent tracing and/or duplication by changing each transmission. Each signal transmission is different from the previous and is encrypted using a unique 32-bit signal identifier. All communications from iSECUREtrac devices are encrypted using a proprietary algorithm to filter out other wireless devices and to prevent signal duplication.

i. The transmitter shall incorporate a minimum of two technologies to sense and report that the transmitter device is removed from the participant.

This shall include detection of removal when the transmitter strap has not been cut. The tamper alert signal shall continue until the device has been properly reset by an authorized person

Multiple layers of tamper detection have made iSECUREtrac transmitters the toughest to "fool" of any on the market. Each strap features dual multiple tamper detection systems and contains fiber optics that form an optical circuit impervious to circumvention attempts using alligator clips or immersion in salt water. If a participant cuts the strap, removes the battery, opens the housing, or similarly tampers with the transmitter an alert signal is sent to the tracking unit and the violation is reported. Removing a properly-installed transmitter without severing the strap would also trigger a violation by stretching the optics. The housing, fastening clips and strap are constructed of a durable black plastic. Attempts at improper removal will gouge or deform the plastic.

j. The transmitter shall be battery powered and must be equipped with a battery warning time allowance

All in one units where participant needs to connect to a wall outlet for a predetermined period of time are not acceptable.

All iSECUREtrac transmitter bracelets are battery-powered and emit "low battery" alerts approximately 5 days prior to any operational impact to the transmitter.

Our systems have a docking station for charging the tracking units, while the transmitter batteries do not require recharging.

k. The device shall also contain a totally passive identifier module which is uniquely coded to the participant to whom it is attached

Each transmitter has a unique identifier (which identifies the participant) known as the transmitter ID number. This information is included in the transmitter signal and is emitted multiple times per minute.

l. The passive identifier module shall be used to automatically confirm presence prior to reporting out of range violations of curfew schedules, equipment status and other functions as deemed appropriate

The requirement language is an accurate description of how the iSECUREtrac RF system functions. The RF transmitter, worn on the participant's ankle, continuously sends out a radio signal. The receiver monitors the participant's presence in the house/residence by continuously "listening" for the RF signal (and the transmitter ID or "passive identified module"). If the participant, wearing the transmitter, walks out of RF range, the receiver notices. The bracelet can detect and report participant circumvention attempts such as severing the strap or breaking the bracelet housing. The receiver is set to monitor the participant according to a customer-defined schedule. If the participant violates the schedule, the receiver records a violation and can notify the corresponding officer.



m. The vendor must supply all equipment accessories including straps, batteries and latches

Acknowledged and agreed.

4. Electronic Monitoring Unit Receiver Minimum Technical Requirements

The vendor shall provide an Electronic Monitoring Unit Receiver to be located in the central part of a participant's home that shall continuously monitor the participant's transmitter. This unit shall be capable of full communication to the central computer system through cellular, GPS or standard telephone lines. The unit and the transmitter shall have a staff selectable range setting of thirty-five (35) to one hundred and fifty (150) feet. Please describe if the unit range settings are selectable via the central computer or in the participant's home.

iSECUREtrac's standard RF system communicates with the central host system through either cellular or standard (land line) phone lines, depending on the equipment selected. The effective range of the system can be altered by adding/removing a repeater base to the charging base. A routine step during project implementation is to determine the most desirable functional RF range for an agency and then to customize system components accordingly. If program conditions and environmental factors warrant, iSECUREtrac may opt to alter the range of the receiver. This is rarely necessary.

The unit shall also have the following minimum requirements:

a. The unit shall be capable of passive offender monitoring with or without the use of a phone line

iSECUREtrac's wireless unit meets this requirement and is available for participants without phone lines.

A unique capability of our House Arrest Unit (HAU) is that it can also be used as a passive GPS tracking device. The County can change a participant's level of supervision over the internet by accessing tracNET24. This can be done at the click of a mouse, at any time, from most any computer connected to the internet. If a participant's status changes from house arrest to GPS tracking, he/she simply takes the tracking unit with them when leaving the house.

b. The unit shall detect and store, with date/time in Central Standard Time, the following events as a minimum and properly communicate them to the central computer:

- Arrival of transmitter within the range of the Electronic Monitoring Unit Receiver
- Departure of transmitter out of range of the Electronic Monitoring Unit Receiver after a preset programmable time interval
- Removal of the transmitter from the participant, regardless of whether the transmitter strap has been cut
- Loss of, then restoration of electrical power
- Loss of, then restoration of the telephone service
- Low battery warnings of transmitter and/or receiver within a minimum of four-day allowance
- Tampering of receiver by attempts to open housing
- Movement or relocation of the Electronic Monitoring Unit Receiver during supervision

Reportable violations/events include, but are not limited to, the following:

- Proximity to receiver
- Receiver tampers
- Receiver low battery
- Transmitter strap and housing tampers
- Transmitter low battery
- AC Power
- Communications availability
- Did Not Call
- Curfew schedule items
- Motion (movement or relocation) of the receiver during supervision

c. The unit shall not pose a health or safety hazard to the participant or others and shall function reliably under normal household environmental and atmospheric conditions

All of the equipment offered meets market safety standards and none presents health/safety hazards to staff and/or participants. The monitoring equipment is constructed using hypoallergenic materials, does not have sharp edges, and doesn't restrict the movement of the participant.

d. Unit shall incorporate an internal antenna to eliminate the possibility of tampering

The antenna for the RF receiver is completely internal.

e. Unit shall be capable of being installed and made operational by the participant or staff, following instructions provided by the vendor

All equipment proposed is designed either to be attached to the participant, worn by the participant, or easily installed at the participant's residence (depending on the device's function). User's guides containing step-by-step installation instructions are provided during training and on an as-needed basis thereafter.

f. The unit shall be accessible from laptops, desktops or other mobile devices.

The manner in which the receiver functions can be altered through the use of the tracNET24 software. tracNET24 is accessible from virtually any laptop and desktop connected to the internet by utilizing Microsoft Internet Explorer. Our software is also easily accessible on mobile devices that can access and display MS Internet Explorer web pages, such as Blackberries or other PDA-type devices.



iSECUREtrac

Lease of Electronic Monitoring Equipment for Sarpy County Law Enforcement Center & Juvenile Justice Center

g. Unit shall be powered by the home's electrical power. In the event of a power loss or disconnection of power by the participant, the unit back-up battery shall provide a minimum of twenty-four (24) hours continuous operating power for all functions. The back up battery shall be automatically rechargeable by restoration of power. Units powered on participants ankle will not be accepted.

The iSECUREtrac receiver's back-up battery can continuously power the unit for a minimum of 24 hours in the absence of an AC power connection and automatically recharges again upon AC power restoration. The unit is not powered on the participant's ankle.

h. Unit shall incorporate a diagnostic feature for use by staff to confirm actual range of the participant's monitoring area, and proper operation of Electronic Monitoring Unit equipment. Unit shall have a key switch to disable this feature during ongoing supervision, eliminating the potential for access to the diagnostic feature when staff is not present

Staff members can test and confirm the functional range of a client's monitoring area during the installation process by walking the transmitter around the residence boundary and listening for audible tones. This feature is disabled during normal operation and is only used for RF range-related issues. Proper operation of the equipment is confirmed by accessing the tracNET24 website, which is only accessible to agency personnel. This can be done on-site with a wireless laptop or mobile device.

i. During periods where no activity has been detected, the unit shall automatically report to the central computer that equipment is connected and functioning properly and the status of the participant's presence. Please describe if the length of these periods is selectable by the central computer or by going into the participant's home.

The unit automatically reports once every four hours. However, the unit is continuously "on-alert" and can send alert notifications in near real-time as violations are verified. If program conditions warrant, the standard reporting timeframe can be altered.

5. Global Positioning System (GPS) Requirements

This technology shall monitor the movement of each client and report such movement every one (1) minute to ten (10) minutes. The vendor's GPS system shall allow Sarpy County to use exclusive and inclusive zones for violation reporting.

All iSECUREtrac GPS units can record location points as often as *every ten seconds*. This is the case with both active and passive tracking units.

The active tracking device incorporates cellular technology which enables near real-time violation notification. Each tracking unit features on-board intelligence which means that the tracking unit not only records GPS points, but it also cross-checks parameters and realizes when the client has committed a violation. If a violation has occurred, the active tracking unit will automatically contact the server, rather than abiding by a strict call-in schedule and waiting for the next time to call in. This is the reason that systems with on-board processing normally have faster response times than units with post-processing, such as cell phones. On-board intelligence enables us to provide the fastest response time of any active GPS client tracking device on the market. This response time typically is less than 120 seconds under optimal wireless network coverage.

In the case of passive tracking, on-board intelligence enables the tracking unit to notify the client of violations in near real-time, even if the tracking unit can't communicate with the central host system until days later.

We propose our System 5000 for the active GPS monitoring programs of the Centers. The System 5000 is a two-piece system which centers on a GPS Personal Tracking Unit (PTU) and a RF transmitter bracelet working in unison.

The System 5000 is one of the smallest, lightest, and certainly the most "intelligent" GPS tracking device on the market. The 5000 is able to record GPS points once every 10 seconds, regardless of violation status, and offers an extensive array of standard features.

Size and Weight

The 5000 is inconspicuous. The size and design look similar to today's PDA's, MP3 players, and cell phones. This reduces the chance of the client "sticking out" in a crowd and is particularly desirable for juvenile programs. Dimensions are 4" X 2.36" X 1.3" (5.3" to top of antenna). And the 5000 is a trim 8 ounces, approximately half the weight of most GPS tracking units on the market.



LCD Screen Functionality

The large LCD screen can display numerous types of information/statuses including: cellular signal strength, data transfer status, client name, battery status, GPS signal, violation notifications, detailed text messages.

The LCD screen also simplifies startup by allowing agencies to follow step-by-step instructions to activate the system in minutes.



Tracking Performance and Accuracy

The System 5000 PTU incorporates a 12-channel GPS receiver which can receive signals from up to 12 satellites simultaneously. Additionally, we record the precision (Horizontal Dissolution of Precision/HDOP) for every point logged; this value is used to determine the reliability and accuracy of each tracking point. PTUs include enhanced GPS tracking components which increase the receiver's sensitivity – allowing the PTU to “hear” weak GPS signals. This improves tracking reliability and allows the unit to function reliably even in less-than-ideal environments, such as urban corridors.



Each iSECUREtrac PTU features autonomous GPS capabilities and can accurately record its position to within ±5 meters even in the complete absence of other broadcast signals (cellular, television, radio, etc.). “Autonomous GPS” means that the device can determine its location solely by receiving signals from GPS satellites.

Also equipped is a tamper notification system that alerts the monitoring personnel of any attempts to open the unit or alter the routine operation of the unit. Location is verified through the combination of GPS satellite data and proximity of the transmitter bracelet to the PTU.

| | |
|------------|--|
| 4/12/2006 | Misc |
| 3:27:20 PM | PTU Tamper Vio-Start (Matched at 2006-04-12 15:55:53) |

Durability

The 5000 is designed for correctional use – designed to function dependably even when worn by those who want it to fail. The 5000 passes 5-foot drop tests onto concrete on multiple axes. This is unsurpassed in the industry.

iSECUREtrac has eliminated problems associated with bent or fragile metal connectors among tracking devices and docking stations by designing a rugged base with solid connections. This helps the system to work properly in spite of careless use and allows the unit to get a dependable charge.

Alerting and Paging Clients

When the client commits a violation, the PTU can alert the client via **vibration** alerts, **audible tones**, and **text messages**. The client must acknowledge the violation alert by pressing the acknowledge button on the PTU. This is exceptionally useful for proving when clients willfully commit violations, fully aware of the violation status.



Authorized agency personnel can send pages to clients enrolled in active GPS tracking at any time. Once logged on to tracNET24, and after selecting a client, personnel can select the "PageNow" function. Personnel are able to send personalized pages to the client by entering up to two lines of text. Pages are displayed on the PTU's LCD screen and are accompanied by audible beeps to alert the client.

Current Time:4/5/2006 5:38:53 PM UTC

PageNow

Type your message to **Joe Smith (10045)** in the boxes below.

Report to the
office now.

Send Cancel

Please describe the various levels of GPS monitoring available, such as level one, level two and level three tracking. Level three tracking must be 100% live.

Each vendor has different terminologies to describe their monitoring levels and capabilities. We try to match our equipment to the terminology used by agencies such as the U.S. Department of Justice for describing GPS offender monitoring. Our Active GPS provides 100% live tracking in the truest sense, due to our use of on-board processing. Most other vendors' equipment rely on data being transferred from the tracking unit to a central computer for processing of instances of non-compliance can be identified – this is commonly referred to as "post-processing." Our tracking units stores a copy of the client's time/location restrictions on the unit itself and continuously cross-checks incoming GPS data against the client's restrictions and can determine immediately if a violation has occurred. This gives iSECUREtrac equipment the capability of providing the fastest reporting time in the industry.

Our other level of tracking is Passive GPS, where the client's time/location information is collected by the tracking unit, but is reported when the tracking unit is docked and data is transferred at a set call-in schedule. A Passive GPS system records the same amount of information as the Active GPS system does, the difference is in how often the monitoring data is sent from the unit to the central host system. Some vendors state they have hybrid GPS systems; this is an Active GPS tracking unit that has some of its immediate alerts turned off. Our System 5000 has the capability of having these different reporting levels, but we do not label it hybrid because it still relies on the tracking unit to have its cellular capabilities active even if it is only reporting on items like Strap Tamper only for immediate alert.

6. Reports

Please describe the capability of producing reports. Include report examples.

tracNET24, we provide customers remote access via a secured internet connection to create and maintain enrolled clients, schedules, and inclusion and exclusion zones, establish notification protocols, as well as to access all client report information and key events. Numerous standard reports are available in tracNET24.

Much flexibility has already been built into each standard report, allowing users to easily change the way a report functions, rather than forcing users to create reports themselves with tools such as *Crystal Reports* (traditional applications for writing reports tend to have a steep learning curve and often require an agency to have a specialist on staff). iSECUREtrac's web-based reports enable users to customize reports with minimal training and without any knowledge of report development.

In every case, reports have been designed to give agency personnel the information they want, how they want it, in an easy-to-read format, in as little time as possible. Each standard web-based report has been designed to be dynamic, rather than static. Within tracNET24, reports can be manipulated by the user by utilizing the following tools/features:

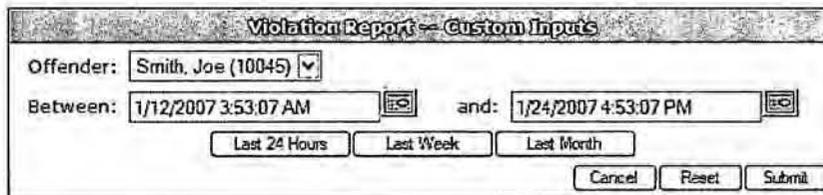
- **Filters** – Each report can be adjusted to increase or decrease the types of records to be displayed. The user can choose which types of records should be displayed and which types should be hidden. This is particularly useful when a user needs to quickly locate specific instances of a known record type. The types of records that can be filtered are different for each report.
- **Sorting** – Reports have built-in sorting capabilities. Columns that may be sorted have an underlined column heading. When a user clicks the heading, the page is refreshed and the rows are sorted according to the order of the column contents. Clicking the heading again reverses the order (ascending/descending).

| iSECUREtrac | | |
|--|---|--|
| History Report Filters | | |
| <input checked="" type="checkbox"/> AC Line | <input checked="" type="checkbox"/> Acknowledgement | <input checked="" type="checkbox"/> Battery Voltage |
| <input checked="" type="checkbox"/> Body Tamper | <input checked="" type="checkbox"/> Call Request Received | <input checked="" type="checkbox"/> Charge Schedule |
| <input type="checkbox"/> Connect Attempt | <input checked="" type="checkbox"/> Connect Failure | <input checked="" type="checkbox"/> Connect Success |
| <input checked="" type="checkbox"/> Cuff In Range | <input checked="" type="checkbox"/> Cuff Leave | <input checked="" type="checkbox"/> Cuff Low Bat. |
| <input checked="" type="checkbox"/> Cuff Out Of Range | <input checked="" type="checkbox"/> Device Unassigned | <input checked="" type="checkbox"/> Did Not Call Violation |
| <input type="checkbox"/> Disconnect Success | <input type="checkbox"/> GPS Signal Loss | <input checked="" type="checkbox"/> Initial GPS |
| <input checked="" type="checkbox"/> Initial GPS Fail | <input type="checkbox"/> No Call - No AC Power | <input type="checkbox"/> No Call - Out of Base |
| <input checked="" type="checkbox"/> PTU Cold Boot | <input type="checkbox"/> PTU In Motion | <input checked="" type="checkbox"/> PTU Inserted/Removed |
| <input checked="" type="checkbox"/> PTU Low Bat Shutdown | <input type="checkbox"/> PTU Stationary | <input checked="" type="checkbox"/> PTU Tamper |
| <input checked="" type="checkbox"/> PTU Warm Boot | <input checked="" type="checkbox"/> Startup Sequence Complete | <input checked="" type="checkbox"/> Strap Tamper |
| <input checked="" type="checkbox"/> Temperature Warning | <input checked="" type="checkbox"/> Transmtr Calibration | <input checked="" type="checkbox"/> Zone Violations |
| <input type="button" value="Check All"/> | <input type="button" value="unCheck All"/> | <input type="button" value="Run Report"/> |

| t r a c N E T (24) | | |
|---|--|---|
| Violation Report Filters | | |
| <input checked="" type="checkbox"/> AC Line | <input checked="" type="checkbox"/> Battery Tamper | <input checked="" type="checkbox"/> Battery Voltage |
| <input checked="" type="checkbox"/> Charge Schedule | <input checked="" type="checkbox"/> Connect Failure | <input checked="" type="checkbox"/> Cuff In Range |
| <input checked="" type="checkbox"/> Cuff Leave | <input checked="" type="checkbox"/> Cuff Low Bat | <input checked="" type="checkbox"/> Cuff Out Of Range |
| <input checked="" type="checkbox"/> Device Unassigned | <input checked="" type="checkbox"/> Did Not Call Violation | <input checked="" type="checkbox"/> GPS Blocking |
| <input checked="" type="checkbox"/> Low Battery Warning | <input checked="" type="checkbox"/> Page | <input checked="" type="checkbox"/> PTU Tamper |
| <input checked="" type="checkbox"/> Strap Tamper | <input checked="" type="checkbox"/> Zone Violations | |
| <input type="button" value="Check All"/> | <input type="button" value="unCheck All"/> | <input type="button" value="Run Report"/> |

| <u>Offender</u> | <u>PTU</u> | <u>Time</u> | <u>Notes</u> | <u>Notification Setting</u> | <u>Officer</u> |
|-----------------|------------|-------------|--------------|-----------------------------|----------------|
|-----------------|------------|-------------|--------------|-----------------------------|----------------|

- **Dates and Times** – Reports give users the ability to enter and/or select the beginning and ending dates/times. For



convenience, some reports also include buttons which eliminate the need to type in dates and times. This is helpful for reports that often have to be viewed or submitted on a regular basis, for set timeframes.

Standard reports include, but are not limited to, the following:

- **History Report** – This is a fully customizable report that allows the user to view any combination of logged events, violations, and data transfers. A particularly useful feature is the History Report’s ability to filter results, allowing the user to see only specific events. This is a powerful tool for troubleshooting and analysis.
- **Assignment Report** – This provides a quick view of the client assigned to what particular serial number of the equipment or which client is assigned to a specific agent.
- **Violation Report** – This provides a display of only violations for a selected client, unit #, unit type, violation and time of violation, client’s home phone number, what type of notification was selected for the particular violation, etc.
- **Call Problem Report** – This provides a display of the “Phone Connect Landline Fail” signals and “Phone Connect Landline Fail Clears” signals the client had for the specified time frame.
- **Active Unit Report** – This provides a display of all the “active” units of an agency along with the type of unit (cellular or non-cellular). It will also display if a unit is “enabled” or available for use, out of service, etc.
- **GPS Losses** – This provided a display of all “GPS Signal Loss” and “GPS Signal Loss Clear” violations, along with the “Removed From Base” and “Inserted In Base” violations to determine if the unit was in or out of the base at the time of the signal loss.
- **Violation Notes** – This report lists all violations and any notes that were entered in association with the violation. The report details the client’s name, PTU ID, unit type, violation, violation date/time, number of notes, the type of notification performed, and the actual notes that were entered.
- **Current Statuses** – Gives the user an overview of all clients assigned to him/her and provides an easy-to-use graphical snapshot of current violation statuses. This is useful for rapidly determining which client needs prioritized attention.

Additional reports include, but are not limited to, the following:

- **Equipment Report** – Lists each tracking unit and indicates whether it is in use or is spare inventory.
- **Client Alarm Report** – Details all of the violations in which the notifications were sent to a pager violations for a specific client for a specified time period.
- **Client Report** – List of all clients by office which identifies: client name, PTU ID, officer, company, optional info #, and client address. Report can be sorted by all fields listed.
- **Notification Exception Report** – Report that identifies all the clients which have notification preferences which are different from the company defaults.

Report examples are on the following pages, including:

- Current Status Report
- History Report
- Violation Report
- GPS Mapping Report



Current Status Report

tracNET 24 Quick Reports

Home Preferences Feedback Logout

Current Offender **Report Navigator**

Select Offender Report Center Printer-Friendly Version Advanced Search

Menu

- Home
- Downloads
- Website
- GPS Maps
- GPS Tracking
- Offenders
- New/Edit Offender
- Notifications
- Sync W/ PTU
- PTU Shutdown
- Offender Assignment
- Schedules
- New/Edit Zone
- New/Edit Schedule
- Reports
- Report Center
- Administration
- Main
- New/Edit Agent
- New/Edit Company
- Units
- New/Edit PTU

Offenders Current Status Report

| Offender | ID | Comp ID | Agent | PTU ID | Last Scheduled Call | Next Scheduled Call | DNC Vio | Exc Zone Vio | Inc Zone Vio | Cuff Tamper | Cuff Leave | Body Tamper | PTU Tamper |
|-------------------|-----|---------|-------|------------|---------------------|---------------------|---------|--------------|--------------|-------------|------------|-------------|------------|
| Bee, Bluntsmoker | 756 | 151 | 575 | 0000000088 | 03/02/03 10:56:50 | 04/04/03 19:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Best, Greg S | 487 | 101 | 433 | 0000000415 | 03/25/03 09:29:51 | 04/04/03 20:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Coffey, Ben | 363 | 40 | 279 | 0000000020 | 01/10/03 13:25:29 | 04/04/03 19:00:00 | ● | ● | ● | ● | ● | ● | ● |
| County, Brock | 329 | 40 | 256 | 0000000119 | 10/23/02 03:08:17 | 04/04/03 19:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Friedman, Richard | 294 | 72 | 300 | 0000000354 | 11/13/02 23:00:30 | 04/04/03 19:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Hafas, Uta | 735 | 34 | 256 | 0000000436 | 02/26/03 09:23:52 | 04/05/03 00:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Johnson, Bob | 982 | 182 | 676 | 0000000420 | 04/04/03 05:12:55 | 04/04/03 19:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Milner, Jeff | 506 | 107 | 449 | 0000000300 | 03/13/03 07:36:45 | 04/04/03 20:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Test, Unit 192 | 310 | 30 | 241 | 0000000182 | 01/13/03 12:57:29 | 04/04/03 17:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Test, Unit 402 | 434 | 103 | 438 | 0000000402 | 01/30/03 03:12:03 | 04/04/03 19:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Test, Unit 62 | 428 | 69 | 295 | 0000000093 | 11/14/02 07:04:23 | 04/04/03 22:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Test, Unit 73 | 234 | 40 | 214 | 0000000073 | 01/28/03 11:33:05 | 04/04/03 20:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Turner, Offender | 413 | 82 | 339 | 0000000339 | 12/10/02 06:03:22 | 04/04/03 22:00:00 | ● | ● | ● | ● | ● | ● | ● |
| Tyson, Mike | 534 | 113 | 468 | 0000000375 | None | 03/26/03 22:00:00 | ● | ● | ● | ● | ● | ● | ● |

There were 14 record(s) found contained in 1 page(s). [1]

ist 5022 S. 114th Street, Omaha, Ne 68137 webmaster@iSecureTrac.com
[1]402.537.0022 [F]402.537.9647 TracNet24 Version 1.0.53 (2/19/2003)

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All report headers are links that sort the report by the selected header

Did Not Call Violation
Exclusion Zone Violation
Inclusion Zone Violation

| Offender | ID | Comp ID | Agent | PTU ID | Last Scheduled Call | Next Scheduled Call | DNC Vio | Exc Zone Vio | Inc Zone Vio | Cuff Tamper | Cuff Leave | Body Tamper | PTU Tamper |
|------------------|-----|---------|-------|------------|---------------------|---------------------|---------|--------------|--------------|-------------|------------|-------------|------------|
| Bee, Bluntsmoker | 756 | 151 | 575 | 0000000088 | 03/02/03 10:56:50 | 04/07/03 19:00:00 | ● | ● | ● | ● | ● | ● | ● |

Last Successful Call
When the PTU will Call in Again

The Current Status Report allows the user to quickly see the violation status of all assigned offenders. A red dot illustrates a violation, where a green dot shows compliance.

USER-FRIENDLY SOFTWARE



MONITORING COMPLIANCE. MODIFYING BEHAVIOR.

History Report

tracNET 24
Offender History

Menu
Help
Feedback
Newsletter
Logout jharrell1

Report Navigator

Printer-Friendly Version

Offender History

Offender: Test Test (54974) Filter History Report

Date: 1/29/2009 ←Back Forward→

Submit Reset Cancel

| 1/29/2009 | Misc | Charge Schedule | Inclusion Zones | Exclusion Zones |
|-------------|--------------------------|--------------------|---|-----------------|
| 12:00:00 AM | | | | |
| 1:00:00 AM | | | | |
| 2:00:00 AM | | | | |
| 3:00:00 AM | | | | |
| 3:30:00 AM | Wireless Connect Success | | | |
| 3:30:15 AM | | Successful Call In | | |
| 4:00:00 AM | | | | |
| 5:00:00 AM | | | | |
| 6:00:00 AM | | | | |
| 7:00:00 AM | | | | |
| 7:30:00 AM | Wireless Connect Success | | | |
| 7:30:15 AM | | Successful Call In | | |
| 8:00:00 AM | | | | |
| 8:00:07 AM | | | Residence - Test, Test Vio-Start <small>(Matched at 2009-01-29 03:00:07)</small> | |
| 8:02:18 AM | Adk - Inclusion Zone | | | |
| 8:04:07 AM | | | Residence - Test, Test Vio-End <small>(Matched at 2009-01-29 03:00:07)</small> | |
| 9:00:00 AM | | | | |
| 9:12:22 AM | Call Request Received | | | |
| 9:12:39 AM | Wireless Connect Success | | | |
| 9:12:44 AM | | Successful Call In | | |
| 10:00:00 AM | | | | |
| 11:00:00 AM | | | | |
| 12:00:00 PM | | | | |
| 1:00:00 PM | | | | |
| 2:00:00 PM | | | | |
| 3:00:00 PM | | | | |
| 4:00:00 PM | | | | |

The History Report illustrates a minute by minute detail of all the events that an offender incurred in a twenty four hour period. This report makes the burden of evaluating all the violations, charging events and download problems an easy task. Each violation and event gives a description of the violation along with the corresponding set or clear.



Violation Report

tracNET 24
Quick Reports

Menu
Help
Feedback
Newsletter
Logout jharrell1

Current Offender

Select Offender
Clear Current Selection
Test, Test (54974)

Officer/Agent:
Harrell, Joanne

Last Call:
1/30/2009 7:30:12 AM
Next Expected Call:
2009-01-30 13:30:00

- DNC Violation
- Exc Zone Violation
- Inc Zone Violation
- Cuff Tamper
- Cuff Leave Violation
- Battery Tamper
- PTU Tamper
- Cuff Low Battery
- Sync Status

Offender 54974 Menu

- GPS Tracking
- Personal Information
- Notifications
- Sync PTU 0000051310
- Schedule
- Violation Report
- Violation Notes
- History Report
- Location Request
- PageNow

My Offenders

Test, Test

Offender Tools

- New Offender
- Edit Offender
- Notifications
- Schedules
- New Zone
- Edit Zone
- PTU Sync
- PTU Shutdown

Report Navigator

Printer-Friendly Version
Filter Violation Report

Violation Report -- Custom Inputs

Offender: Test, Test (54974) v

Between: 1/17/2009 9:17:09 PM and: 1/30/2009 10:17:09 AM

Last 24 Hours
Last Week
Last Month

Cancel
Reset
Submit

There were 14 record(s) found, contained in 1 pages.

| Offender | PTU | Violation | Time | Notes | Notification Setting | Notification Performed |
|------------|------------|---------------------------------|-------------------|-------|----------------------------------|------------------------|
| Test, Test | 0000051310 | Charge Schedule Violation | 01/28/09 13:48:05 | None | Autoemail with Offender Feedback | Autoemail |
| Test, Test | 0000051310 | Inclusion Zone Violation | 01/28/09 13:51:22 | None | Autoemail with Offender Feedback | Autoemail |
| Test, Test | 0000051310 | Inclusion Zone Violation Clear | 01/28/09 14:22:23 | None | Autoemail | Autoemail |
| Test, Test | 0000051310 | Charge Schedule Violation Clear | 01/28/09 14:23:43 | None | None | None |
| Test, Test | 0000051310 | Charge Schedule Violation | 01/28/09 17:02:12 | None | Autoemail with Offender Feedback | Autoemail |
| Test, Test | 0000051310 | Charge Schedule Violation Clear | 01/28/09 18:00:02 | None | None | None |
| Test, Test | 0000051310 | Inclusion Zone Violation | 01/28/09 19:43:04 | None | Autoemail with Offender Feedback | Autoemail |
| Test, Test | 0000051310 | Inclusion Zone Violation Clear | 01/28/09 23:09:43 | None | Autoemail | Autoemail |
| Test, Test | 0000051310 | Inclusion Zone Violation | 01/29/09 08:00:07 | None | Autoemail with Offender Feedback | Autoemail |
| Test, Test | 0000051310 | Inclusion Zone Violation Clear | 01/29/09 08:04:07 | None | None | None |
| Test, Test | 0000051310 | Charge Schedule Violation | 01/29/09 13:30:02 | None | Autoemail with Offender Feedback | Autoemail |
| Test, Test | 0000051310 | Charge Schedule Violation Clear | 01/29/09 15:13:57 | None | None | None |
| Test, Test | 0000051310 | Inclusion Zone Violation | 01/29/09 18:00:04 | None | Autoemail with Offender Feedback | Autoemail |
| Test, Test | 0000051310 | Inclusion Zone | 01/30/09 | None | Autoemail | Autoemail |

LINKS THAT WILL POP-UP A WINDOW TO SHOW EXACT GPS LOCATION WHERE VIOLATION OCCURRED

USER-FRIENDLY SOFTWARE



MONITORING COMPLIANCE. MODIFYING BEHAVIOR.

GPS Mapping

tracNET 24

Menu Help Feedback Newsletter Logout jharrell@

Offender Tracking Map

Test, Test - 1/28/2009 09:34:55 through 1/29/2009 09:34:55

Time Selection Location Tool Animation Tool CSI+ Tool

Date: 1/29/2009 Time: 09:34 Hours: 24 Map Past 24 Hrs Today Yesterday

Current Offender

Select Offender
Clear Current Selection

Test, Test (54974)

Officer/Agent:
Harrell, Joanne

Last Call:
1/29/2009 9:12:44 AM
Next Expected Calls:
2009-01-29 13:30:00

- DNC Violation
- Exc Zone Violation
- Inc Zone Violation
- Cuff Tamper
- Cuff Leave Violation
- Battery Tamper
- PTU Tamper
- Cuff Low Battery
- Sync Status

Offender 54974 Menu

- GPS Tracking
- Personal Information
- Notifications
- Sync PTU0000051310
- Schedule
- Violation Report
- Violation Notes
- History Report
- Location Request
- Page Now

My Offenders

Test, Test

Road Satellite

The green circle represents a client's inclusion zone. An inclusion zone is an area that is restricted for a scheduled amount of time.

The red circle represents a client's exclusion zone. An exclusion zone is an area designated "off limits".

7. Vendor Responsibilities

The vendor shall provide all necessary tools, straps and other accessories, including battery replacements for attaching and removing the participant's devices.

Acknowledged and agreed.

The vendor shall provide technical services on a toll free basis during the entire contract period at no additional cost to Sarpy County. The vendor may be asked to provide on-site support. The vendor shall provide initial training and in-service or advanced training as deemed necessary and/or appropriate by the vendor and/or Sarpy County, to accommodate equipment changes or modifications.

Acknowledged and agreed. Customers have immediate access to iSECUREtrac's customer service team, the Solutions Center, 24/7/365 for the duration of the contract. iSECUREtrac's customer support is available at no additional charge, toll-free, to our customers 24/7/365 with no exceptions. County personnel may use our toll-free line for assistance with any system problem. Incoming calls are answered by live representatives and issues can be researched and addressed while on the line, rather than waiting for a callback.

Each Solutions Center staff member is qualified to assist field staff with equipment and system technical and software operating problems on all of our product offerings. The Solutions Center is staffed continuously, with adequate back-ups for each position to provide emergency coverage in case of illness, vacation or job vacancy. All management and key personnel are equipped with pagers, and are on-call 24 hours per day for immediate resolution of any emergency situations.



An Account Manager, Joanne Harrell, is available for customized program support, to schedule and conduct on-going in-class training sessions, and to remedy unresolved issues on-site if necessary.

Our trainers work with corrections and criminal justice professionals on a daily basis and are familiar with typical questions and concerns relating to using electronic monitoring programs. We understand that "hands-on" training is essential for comprehension and retention. Our trainers will work with County personnel until personnel are proficient and comfortable with system hardware and software, both relating to installation, usage, troubleshooting, and deactivation. We provide the skills and knowledge necessary to implement and manage the program and will give a thorough review of the entire operation of the system. A standardized, comprehensive training program and user manuals are available and are submitted to County personnel upon contract start. Training materials are also available on-line on the tracNET24 website.

Since the County is already a user of our systems and services, we will customize the training to meet your needs. This could entail refresher training for current officers or comprehensive training for new users – we will work with each Center to meet their needs. In addition to the initial and follow up training classes, Ms. Harrell is available to schedule on-going in-class training sessions as necessary. iSECUREtrac provides a 24/7 Solutions Center which is available to answer training questions on an as-needed basis to all County personnel throughout the length of the contract. As system upgrades are introduced, Mr. Buenaga can also contact/visit the County to provide training covering said upgrades if necessary.

Two other training options are provided to supplement, refresh, or assist officers in reviewing their hardware, software and operating options:

- 1) Online training tutorials can be viewed on tracNET24. These tutorials are approximately 10-15 minutes in length and are divided into easy-to-view modules that cover EM systems, services and troubleshooting. The training modules are available as Microsoft Windows Media video files or Microsoft PowerPoint presentations.
- 2) Weekly live interactive training sessions focus on a specific training topic, followed by a question and answer session. This is done through the internet using Microsoft Live Meeting.

Sarpy County will not have any shelf units on stock. Vendor must overnight delivery all units 365 days a year. Shipping will be at no additional cost to the County.

Acknowledged and agreed. Our warehouse's proximity to the County can allow same day delivery of units.

Nearest warehouse where product will be shipped from:

Our warehouse is located at 5078 S. 111th Street, Omaha, NE 68144.

Should technological advances occur, such advances shall be communicated to Sarpy County. Said advances shall be provided to Sarpy County upon our request. Additionally, as equipment upgrades become available throughout the life of the contract, such upgrades shall be made available to Sarpy County. Sarpy County has the option throughout the life of the contract to add any services offered by the Vendor.

Acknowledged and agreed.

On request, Sarpy County may request the Vendor to give an on-site demonstration to the evaluation committee, at no additional cost to Sarpy County, of the proposed system prior to award. The demonstration should include the proposed equipment.

Acknowledged and agreed.

8. Statement of Qualifications

Please provide the following information within your proposal:

a. Organization and Staff Experience: Vendor must describe their qualifications and experience to perform the work described in this RFP. Information about experience should include direct work with the specific subject matter including years in business, number of employees, and total sales for the past three (3) years. Include resumes of key staff who will work directly with Sarpy County.

| | |
|----------------------------------|---|
| Years in business | 14 years in electronic monitoring |
| Number of employees | 76 |
| Total Sales for the past 3 years | 2009 \$12,339,000 2008 \$9,702,000 2007 \$8,786,000 |

As a company, iSECUREtrac has been in the offender tracking business since 1995 – with the first five years invested in developing our data processing architecture and application software as well as our field tracking equipment. iSECUREtrac, headquartered in Omaha, NE, was founded to develop an advanced data and communications computing architecture designed specifically to deliver reliable and robust application solutions for high-capacity tracking and processing of data from mobile devices. With the computer architecture and data processing application structure in place, we focused on offender monitoring and tracking solutions for criminal justice and community corrections programs. The foundation of iSECUREtrac’s experience pertains to offender tracking data management and meeting agencies’ data and reporting with processing capabilities that support and enhance their operations.

Our product development management and engineers have 60 years combined experience in offender tracking. The experience of our software development is unmatched in the industry. Very few companies have ever had in-house software application development staff – and even fewer have in-house software engineers to implement application enhancements and make general software improvements.

Although iSECUREtrac was initially founded to develop tracking and monitoring applications utilizing GPS and wireless communications technologies for offender monitoring, we expanded into full service electronic monitoring in early 2004 with the addition of Tracking Systems Corporation (TSC). Prior to the expansion, TSC was one of the main electronic monitoring providers in the United States, with approximately 11 years of in-field experience and services provision. iSECUREtrac provides 24/7/365 monitoring services with a fully integrated line of GPS, House Arrest, Breath Alcohol Monitoring, and Biometric Voice Verification systems.

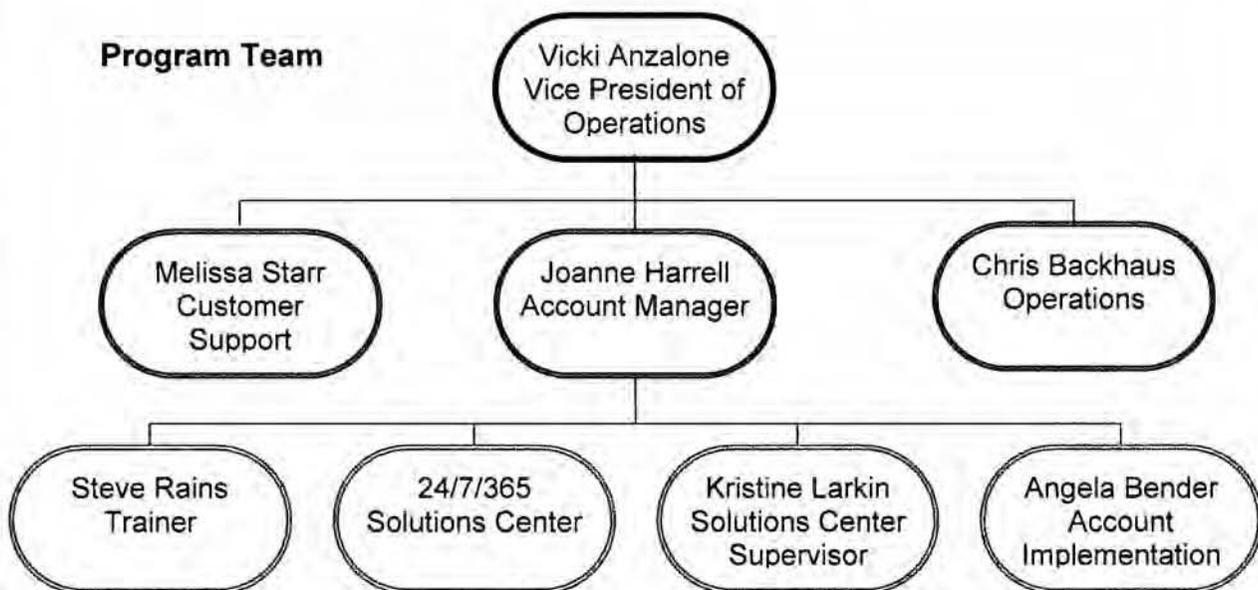
Roles/Resources for Your Programs

The solutions we propose integrate with evidence-based approaches for the supervision of clients that are at a high risk of recidivism. iSECUREtrac has partnered with hundreds of agencies in reducing that risk in order to achieve successful transition to living a crime-free life in the community. We are cognizant that each client's risk factors and needs will be different and that use of the electronic monitoring solutions we propose should be optimized to the supervision program of the client. In giving full consideration to iSECUREtrac's obligation to Sarpy County, the Law Enforcement and Juvenile Justice Centers, and to the community where some of our employees live, we recognize that this contract will necessitate an ongoing commitment.

Because of this commitment, we place as much – if not more – priority on customer support as on system development. We understand that by offering powerful technology to customers, we have a responsibility to offer unprecedented customer support and service. Customer support services for this project will require senior account management capabilities throughout the term of the contract.

Staffing

iSECUREtrac will provide staffing for provision of the services outlined in the County's solicitation and ensure that staff providing services are highly trained and qualified. Our experienced Project Team will ensure the timely completion of services to each Center, manage the project and accomplish the required objectives within timelines agreed upon by the County and iSECUREtrac. Additionally, we will liaise with and maintain a good working relationship with the judiciary, criminal justice system, and the community, as needed.



Joanne Harrell will be assigned as Account Manager for the implementation of the contract. Ms. Harrell is directly responsible for overall operational performance of the contract, including account management, troubleshooting, training and any other responsibilities agreed upon by the County and iSECUREtrac.

Ms. Harrell is the primary contact for the Centers. He has access to all the resources within iSECUREtrac and can draw staff as needed from any of our teams. After implementation, Ms. Harrell will continue to support this contract and will create a real, measurable value for the County by delivering outstanding service, demonstrating domain expertise, effectively managing change and mobilizing skilled teams to address key requests to meet your program's expectations. Ms. Harrell's background is included in the Key Personnel below.

Key Personnel

iSECUREtrac is known throughout the industry for its commitment to the customer and to criminal justice. All staff members assigned to the County's program have completed criminal background checks and signed confidentiality statements for compliance with the ethical standards of the leading EM vendors in the industry. There will be no subcontracting of project duties – we are an experienced, full-service EM provider.

VICKI ANZALONE, Vice President of Operations

Ms. Anzalone is responsible for all post-sale activities including the Customer Service Center, training and account service. Prior to joining iSECUREtrac, Ms. Anzalone was VP Operations for Giftcertificates.com where she provided strategic oversight, development and coordination of operational functions including product delivery, inventory management, fulfillment and customer/corporate service. With over 20 years experience in operations and finance, Ms. Anzalone has a demonstrated expertise in raising customer service levels and enhancing operational efficiency. During the course of her career, Ms. Anzalone has held senior positions in national and regional firms like ADP, World Media Company, Inc. and ITI Marketing Services where she led efforts to build and staff more client-focused and efficient service delivery infrastructures.

CHRIS BACKHAUS, Operations Manager

Mr. Backhaus is responsible for management of the repair center, purchasing of equipment, vendor relationships and facilities management. He has an extensive background in the IT industry with seven years experience in purchasing, six years experience in IT project management and three years experience in engineering. He holds a Bachelor of Science degree in Electronics Engineering Technology from the University of Nebraska at Omaha.

ANGELA BENDER, Account Implementation Manager

Ms. Bender plays a critical part in the investigation and escalation of issues to the IT department from customer support, development of processes and procedures for problem detection and resolution as well as participation in product and software enhancements. Ms. Bender is a liaison between customer service and IT and has direct contact with customers on

special projects and escalations. She has five years experience working in our Solutions Center and one year experience as a correctional officer. Ms. Bender holds a Criminal Justice Degree from Allegany Community College. She has been a member of the iSECUREtrac team since July of 1999.

JOANNE HARRELL, Account Manager

Ms. Harrell is responsible for ensuring that iSECUREtrac customers receive unsurpassed customer service. In that role, her duties include assistance with the development of agency procedures and protocols as they relate to electronic monitoring, support with grant applications, general program troubleshooting as well as officer and offender training. Ms. Harrell has a Bachelor Degree in Criminal Justice and has several years experience in customer service, client management, and sales. She has been a member of iSECUREtrac since 2004.

KRISTINE LARKIN, Solutions Center Supervisor

Ms. Larkin has responsibility for all work production of Solutions Center staff, including supervision, quality assurance, hiring, and training as well as day to day operations. She works with her staff to resolve customer inquiries, provide top-notch customer service, and serves as a point of resolution. Ms. Larkin joined iSECUREtrac in November 2008. She has a Bachelor's degree in Human Resource Management and previously worked for the State of Nebraska as a supervisor in the Office of Juvenile Services. Her work experience prior to the State at a large bank in branch management has helped to shape her career for supervision, establishing quality assurance measures, and call center metrics.

STEVEN RAINS, Corporate Trainer

Mr. Rains is responsible for account retention, building relationships with current and new customers, contact with customers based on criteria ranking, account growth, troubleshooting programs and issues that face certain programs, knowledge of grants, contracts, procurement process within an agency, and time management. Prior to iSECUREtrac, Mr. Rains worked with the Iowa Department of Corrections and with DTN as a Customer Service Manager. He is certified in COBOL / JCL Programming, adult learning concepts by the American Society of Training and Development, and has an AAS Business Administration Degree from Iowa Western Community College. He has been a member of iSECUREtrac since 2004.

MELISSA STARR, Director of Customer Support

Ms. Starr joined iSECUREtrac as the Director of Customer Support after spending over twelve years with Sentinel Offender Services. She began her career managing an active average caseload of over 100 offenders on intensive supervision. After years of direct supervision experience, she moved on to oversee the daily operations of numerous County and State accounts in eleven states. Over the last few years, she concentrated on business development and aiding community correction agencies in planning, designing and implementing successful alternative to incarceration programs. Ms. Starr holds a Bachelors Degree in Criminal Justice from Chapman University in Southern California. She is also pursuing her Masters Degree in Public Administration- Justice Management from the University of Nevada at Reno.

Solutions Center Staffing

iSECUREtrac’s customer support is available at no additional charge, toll-free, to our customers 24/7/365 with no exceptions. CSCD and Pre-trial personnel may use our toll-free line for assistance with any system problem. Incoming calls are answered by live representatives and issues can be researched and addressed while on the line, rather than waiting for a callback.

b. References: Submit three references from current customers, preferably local governments with similar needs as Sarpy County. For the sake of this RFP, current is defined as customers within the past two (2) years. Provide complete contact information.

| | |
|------------------------|--|
| Agency: | Uta Halee Girls Village/Heartland Family Services 10625 Calhoun Road Omaha, NE 68112 (402) 457-1310 (402) 616-2370 Fax |
| Contact(s): | Mary Meints - mmeints@utahalee-cooper.org Teffany Heywood – theywood@heartlandfamilyservice.org |
| Agreement Date: | 05/2009 to present |
| Summary: | These organizations share a contract to provide electronic monitoring support to the Nebraska Department of Health and Human Services, along with other local agencies in eastern Nebraska and western Iowa. They monitor juvenile populations for these agencies using GPS and house arrest systems. Heartland Family Services also utilizes Monitoring Center Intervention to assist with violation management. Between the two agencies, there are on average of 100 juveniles monitored. |

| | |
|------------------------|--|
| Agency: | Woodbury County Sheriff's Department 1600 County Home Road Sioux City, Iowa 51106 (712) 943-6993 (712) 943-6995 Fax |
| Contact(s): | Mark Larkin mlarkin@sioux-city.org or Randy Uhl rauhl@sioux-city.org |
| Agreement Date: | 02/2005 to Present |
| Summary: | Woodbury County uses Active GPS and the VB. The offenders must fill out an application and then be interviewed before going on the system. This program is an offender pay program which has been very successful for Woodbury County. The average amount of GPS units assigned is between 30 and 40 units. Many offenders have a combination of VB and GPS. |

| | |
|------------------------|---|
| Agency: | Outagamie County Sheriff's Department 320 South Walnut Street Appleton, WI 54911 (920) 832-4708 (920) 832-4929 fax |
| Contact(s): | Brian Wertz, Staff Sergeant, 920-832-4708 wertzbr@co.outagamie.wi.us or Captain Kiesner, 920-832-5617 KiesneDR@co.outagamie.wi.us |
| Agreement Date: | 8/2004 to Present |
| Summary: | Outagamie County has been a customer since 2004 that uses active GPS and alcohol monitoring units in their program. The program is open to anyone that applies to be on the system that meets qualifications. Offenders that have a violent or sex offense charge are not eligible to be on GPS. It is also a program that the offenders pay weekly to participate. They have recently added a truancy program. The success of Outagamie County's program has allowed the county more flexibility in sentencing. Outagamie County has been very pleased with the services and equipment provided by iSECUREtrac, renewing its contract for another five years in 2009. |

c. Literature: Vendor shall attach detailed specifications or advertising literature of systems to the bid form. Any information necessary to show compliance with these requirements not given on the attached advertised data sheets shall be supplied in writing and attached to the bid proposal. Lack of sufficient information supplied with a proposal is cause for automatic rejection of such bid.

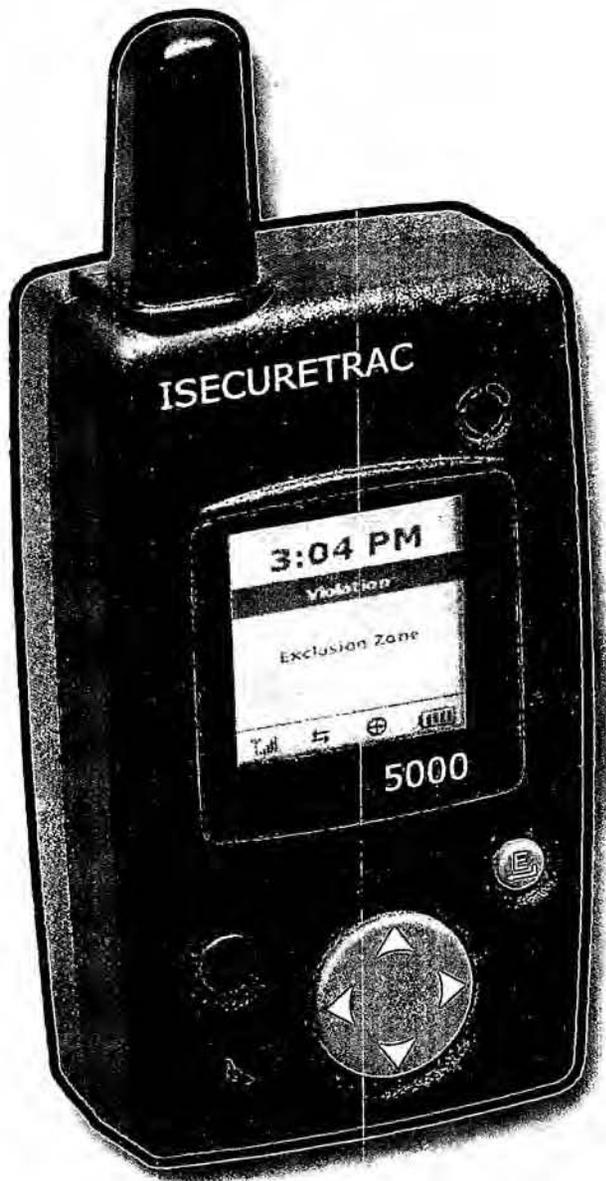
Please find attached literature about the systems and services we propose.

d. Deviations: Once the bid has been accepted by Sarpy County, no deviations from the specifications will be accepted without prior written approval of Sarpy County.

Acknowledged and agreed.

e. Exceptions: These specifications are minimum acceptable specifications. You may bid other than what is specified if it is of higher specification than what is requested. Vendor must list any exceptions to the bid specifications on the bid form.

iSECUREtrac has no exceptions in this bid.



Finally, a system you can trust.

Built specifically for the corrections market, each integrated and interactive component of this multi-layered system works together to ensure monitoring integrity is maintained. No other devices on the market can match the System 5000 for mission-critical performance.

KEY FEATURES

- Small and lightweight
- Real-time notifications
- 10-30 second tracking interval
- On-board processing
- Enhanced GPS components
- Extended battery life

SPECIFICATIONS

| | |
|---------------------|--|
| Dimensions | 4" x 2.36" x 1.3" |
| Weight | 8 ounces |
| Battery | 20 hours |
| Mode | Active |
| Accuracy | 5 meters |
| GPS Receiver | 12 channel autonomous |
| Display | backlit LCD |
| Network | CDMA |
| Violation Reporting | Email, page, fax, & offender notification |

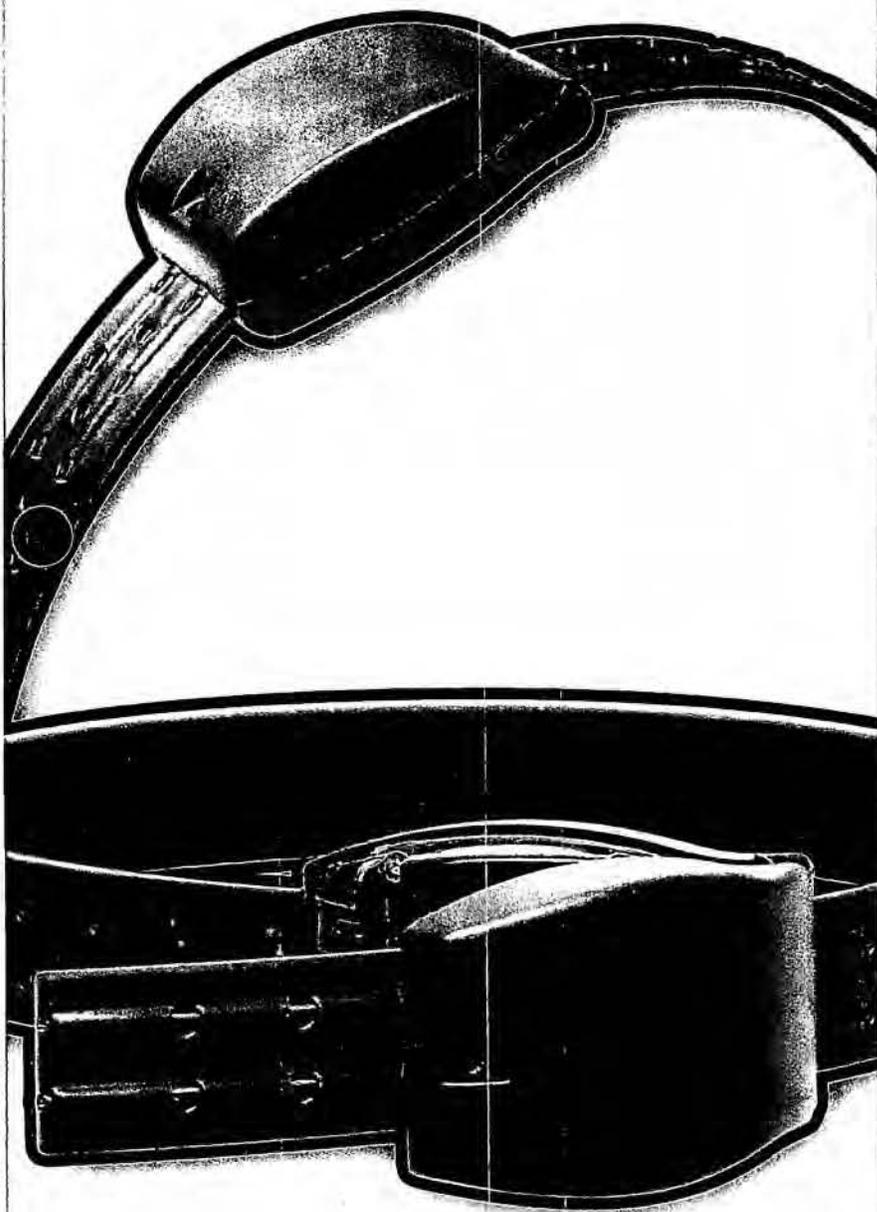
SYSTEM 5000
PERSONAL TRACKING UNIT (PTU)



5078 S 111th St.
Omaha, NE 68137
866.537.0022
isecuretrac.com



MONITORING COMPLIANCE. MODIFYING BEHAVIOR.



Finally, a system you can trust.

Built specifically for the corrections market, each integrated and interactive component of this multi-layered system works together to ensure monitoring integrity is maintained. No other devices on the market can match the System 5000 for mission-critical performance.

KEY FEATURES

- 15-second installation**
- No proprietary tools needed**
- Dual tamper detection**
- Multiple antennas**
- Waterproof**

SPECIFICATIONS

| | |
|-------------------|-------------------------------------|
| Dimensions | 2.6" x 1.6" x 0.9" |
| Weight | 3.5 ounces |
| Battery Life | 1 year |
| Low Battery Alert | 3-5 days prior |
| Waterproof | 50 feet |
| Tamper Detection | Dual fiber optics, motion detection |
| RF System | Multiple antennas |
| Range | 150 feet (typical) |

SYSTEM 5000
INTELLICUFF TRANSMITTER



5078 S 111th St.
Omaha, NE 68137
866.537.0022
isecuretrac.com



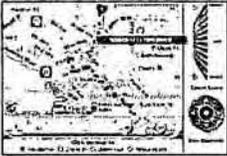
iSt House Arrest System Features, Benefits and Specifications

| | |
|--|---|
| <p style="text-align: center;">PTU</p>  | <p>Options: iSt Active and Passive GPS systems have ability to work in house arrest mode</p> <p>Tracking intervals: Continuous RF monitoring</p> <p>Tamper evidence: Motion and light sensors automatically record and send violation alerts</p> <p>Communication coverage: Options include largest US Cellular carrier as well as traditional landline</p> <p>Reporting frequency: Normal reporting once per day; immediate notification of any curfew or compliance violations</p> <p>Durability: Made of high density ABS plastic for superior abrasion, chemical, corrosion, impact and water resistance</p> <p>Dimensions: 6" X 3.25" X 1.75"</p> <p>Weight: 13.2 ounces</p> <p>Battery: 30 hours continuous monitoring without power in passive mode</p> |
| <p style="text-align: center;">Transmitter Cuff</p>  | <p>Tamper evidence: Motion and light sensors; continuous tamper signal</p> <p>Durability: Hypoallergenic, high impact and durable synthetic materials; water proof to 50 feet</p> <p>Dimensions: 2.5" X 1.75" X 0.9"</p> <p>Weight: 2.6 ounces</p> <p>Range: Average 130 – 150 feet</p> |
| <p style="text-align: center;">Charging Base</p>  | <p>Tamper evidence: Power sensor</p> <p>Durability: Made of high density ABS plastic (see PTU)</p> <p>Client feedback: Power and charge indicators</p> <p>Phone connectors: 2 standard connectors (type RJ-11)</p> <p>Dimensions: 8.75" X 6" X 3.75"</p> <p>Weight: < 2 lbs</p> |

For more information on iSECUREtrac systems, software and services contact your iSECUREtrac representative at 866-537-0022 or visit www.isecuretrac.com



iSt Web-based System Reporting Features and Benefits

| | |
|---|--|
| Security Features | Secure Socket Layer (SSL) Protocol Unlimited security layers for multiple levels of data hierarchy |
| Report Access | <p>Administrator</p> <ul style="list-style-type: none"> - Highest level of security; all information accessible - Render assistance to agency when requested <p>Agency</p> <ul style="list-style-type: none"> - Ability to add/edit all agents assigned to agency - Assign or re-assign agents/clients within agency - Re-assignment of agent caseload to one or multiple agents <p>Sub-Agency</p> <ul style="list-style-type: none"> - Ability to support multiple sub-agencies <p>Agent</p> <ul style="list-style-type: none"> - Add/edit assigned clients - Create/edit assigned caseload schedules - View reports, movement and location of assigned clients - Customize notification preferences per violation and per client |
| Animated Movement | View animated client movement on map |
| <p>Zones & Maps</p>  | <p>Up to 250 inclusion or exclusion zones customized by geography, date and time of day and stored in Personal Tracking Unit (PTU) for "on board", real time processing</p> <p>Ability to create Master inclusion or exclusion zones applicable across agency clients</p> <hr/> <p>The most current geographic maps by Microsoft MapPoint</p> <p>Street level and aerial overlays</p> <p>Tracking points overlaid on maps</p> |
| Schedules | <p>Customized schedules per client</p> <p>Schedule events by frequency i.e., single event, once during week; every day; just weekends; just weekdays</p> <p>Up to 250 scheduled events stored in PTU for "on board", real time processing</p> |
| Notifications | <p>Ability to customize notification by client and offense</p> <p>Options for notification include page, fax and/or email</p> |
| <p>Reports</p>  | <p>Custom available</p> <p>Standard reports include</p> <ul style="list-style-type: none"> - GPS Tracking: view client movement via map overlay - Violation: client violations over the last 24 hours - Violation Notes: comments on client violations - History: 24 hour event history for specific client - Current Status: violation status of all clients within agency - GPS Loss: date and time for client GPS signal losses - Unit Synchronization: the last time a client's unit communicated successfully with monitoring center - Assignment: Listing of all unsuccessful landline calls - Active Unit: List of all units operating within agency |

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The standard in data security

iSECUREtrac is very deliberate about data security and preservation, and puts systems, personnel, and procedures in place to prevent data loss and system interruptions. Our GPS and RF electronic monitoring systems are supported by multiple levels of redundant servers, communications equipment and networking / power / security systems, housed in an off-site data center. These technical components are completely unseen to customers, but are pivotal in the continued reliability of IST systems and give our customers extra piece of mind.

KEY FEATURES

Industry standard enterprise class server equipment

Fully redundant environment - no single point of failure

24/7 tape and SAN backup

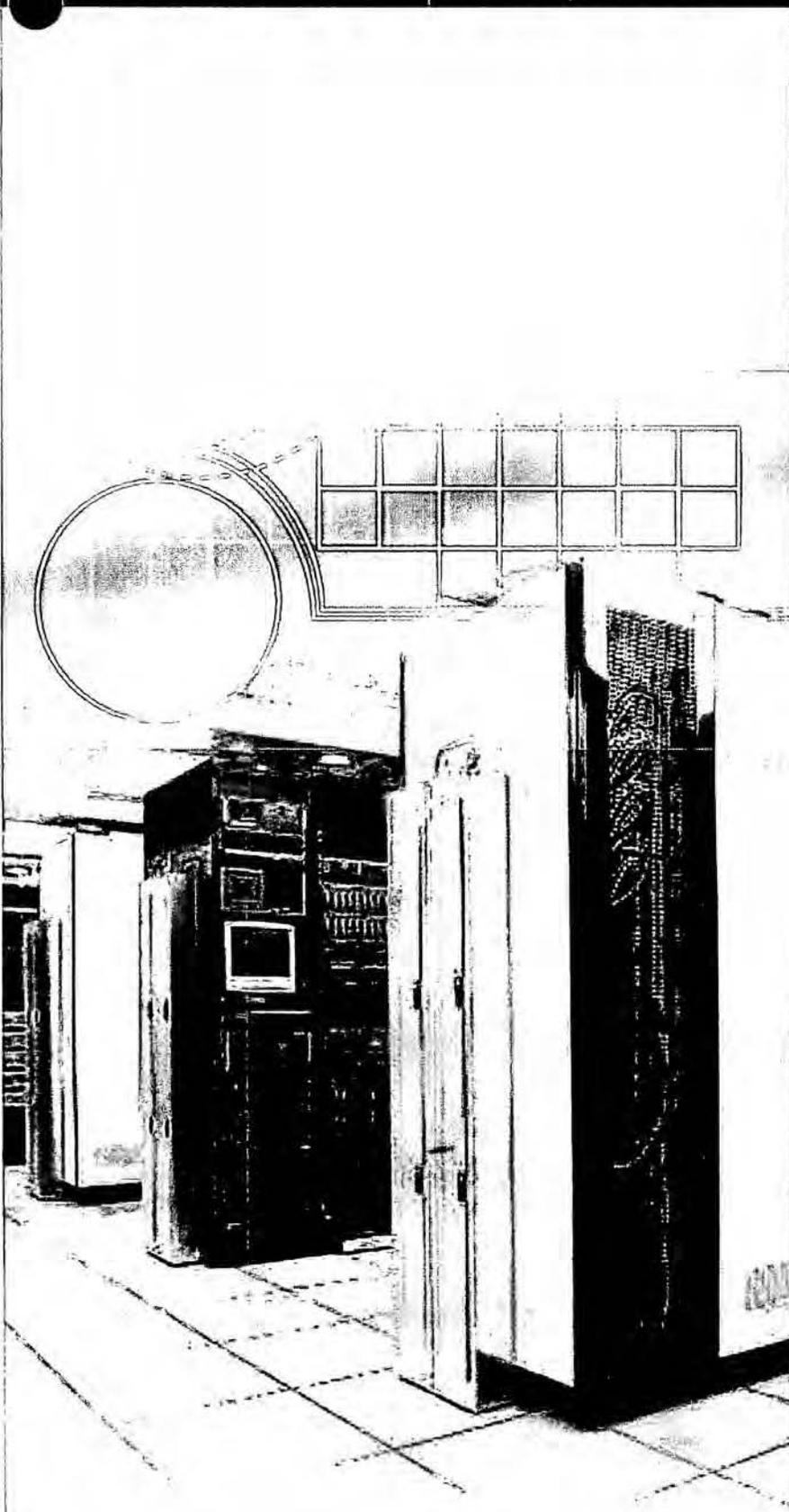
Clustered database for maximum uptime and performance

Hardened firewalls and routing devices to preserve data integrity

Self-healing SONET ring network automatically reroutes data over trouble spots in milliseconds

100+ security cameras inside/outside

Retina scan access



DATA CENTER



5078 S 111th St.
Omaha, NE 68137
866.537.0022
isecuretrac.com

**Executive
Summary**

**2. Scope of
Services**

**3. Electronic
Monitoring
Devices**

**4. EM Unit
Receiver**

**5. Global
Positioning
System (GPS)**

6. Reports

**7. Vendor
Responsibilities**

**8. Statement of
Qualifications**

Deb Houghtaling

Fred Uhe
Chief Deputy

Sarpy County Clerk

Renee Lansman
Assistant Chief Deputy

1210 Golden Gate Drive • Papillion, Nebraska 68046-2895
Phone: 402-593-2105 • Fax: 402-593-4360 • Website www.Sarpy.com • Email: Clerk@sarpy.com

June 24, 2010

iSECUREtrac Corp.
Lincoln Zehr
5078 S. 111 St.
Omaha NE 68137

RE: Lease of Electronic Monitoring Equipment for the Law Enforcement Center

Action by the Sarpy County Board on June 22, 2010 is as follows:

2010-187: Lease of Electronic Monitoring Equipment for the Sheriff's office.

MOTION: After a public hearing, Hike resolved, seconded by Thomas, to accept the low bid of iSECUREtrac in the various amounts as specified on the bid form attached to the resolution. Ayes: Hike, Jones, Richards, Thomas & Jansen. Nays: None.

Enclosed are **two originals** of the contract agreement. Please have them **signed and attested** by a representative of your company and **return one original** to this office.

PLEASE NOTE: Please **provide** the required **insurance certificate(s)** in the stated amount(s) per Specifications, Terms and Conditions, Section #13 and the fully executed **Agreement** prior to beginning work under this agreement.

Mail to: **Sarpy County Clerk
Attn: Chris Vance
1210 Golden Gate Dr
Papillion NE 68046-2895**

Sincerely,



Deb Houghtaling
Sarpy County Clerk

DH/cv